

CAN'T REMEMBER YOUR DEVICE'S PIN? You still have options!

Here's how your device can be reset remotely.

We've all been there; you can't remember the PIN you set on your Smart Device. Now you can't use the device at all!

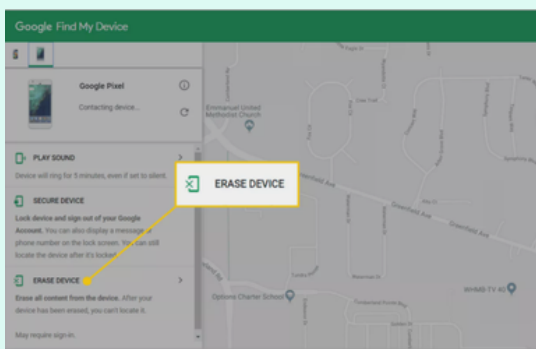
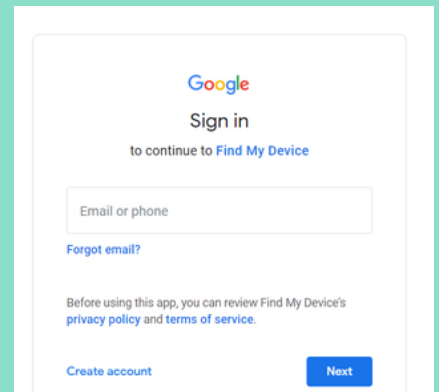
Don't worry, there's a way to unlock your G-mee device using another device (smartphone, laptop or computer). Thanks to Google's Find My Device web app, it's possible for users to change the lock screen PIN.

As long as you set the google account and password as an account on the G-mee (and you remember them!) you can use these details to reset your device.



To reset your device, follow the steps below:

- 1 Turn on your G-mee device.
- 2 In a second device such as a PC/Mac/Smart Phone open a web browser and go to the Google [Find My Device](#) web page.
- 3 Sign in the google account that you used on your G-mee device.



- 4 Choose the Android device that you're currently locked out of.
- 5 Select Erase Device in the left panel.
- 6 In the Erase Device pane, read the warnings, then select Erase Device.

You may be asked to sign into your Google Account before the erase procedure will begin.

Once your phone is erased, it reboots automatically. The next time you start the device, log into your Google Account and set it up just as you did the first time you used the device.

You will now have access to the G-mee device once again.



Visit our [website](#) for more tech tips and updates or scan the QR code to contact us.

